

Solution: RM Professional Services

local knowledge global solutions

This factsheet describes the risk management focused professional services offered by FRSGlobal

Introduction

Whatever the size and complexity of your risk management requirements, FRSGlobal has the expertise to create the perfect solution for you. Our Risk Management specialists within Professional Services bring you:

- Nearly 20 years of practical experience in risk management, bank supervision and financial analysis
- Solutions for a full range of needs: from small banks requiring a simple, out-of-the-box risk management solution, through to the world's largest and most sophisticated banks, requiring fully automated, functionally integrated multi-site implementations covering an exhaustive range of contract types
- Our unique experience that covers all aspects of risk management and regulatory compliance

Services

From technical to business support, FRSGlobal Professional Services can help with your risk management needs.

Advisory

FRSGlobal provides solution independent risk advisory and business consultancy services to assist clients with:

- The establishment (or enhancement) of comprehensive business processes based on best-practices and future trends within the risk management function of your financial institution
- Business consultancy services that provide leadership to customers in the establishment of detailed requirements to aid in the selection of an appropriate risk management application platform

FRSGlobal consultants have successfully completed a number of such projects. Our work has helped our clients to understand the breadth and depth of considerations that are important and highly relevant to the selection of the best solution for their requirements. Given our depth of

real-world implementation experience, we also guide our clients to a realistic understanding of the complexity of any potential implementations. Overall, we listen carefully to your needs, and can quickly help you to understand what is important for your business and we work with you to select the processes and platform capabilities that can most quickly bring measurable business value.

Implementations

FRSGlobal can competently undertake any and all aspects of installing, integrating and testing your new or upgraded RiskPro application platform:

- **Project Management:** Implementing a risk management system often involves several departments and even third-parties. With FRSGlobal managing the project for you, you can be confident that you are benefiting from our years of specialist experience, and our in-depth knowledge of banks, risk management and IT
- **Installation:** Installing, integrating, linking in feeds from all internal systems that provide contract data, configuring, testing and commissioning the application in your production environment
- **Upgrade or Migration:** Whether you are simply upgrading to a new release of functionality or you are needing to install a new functional component, FRSGlobal Professional Services can assist to make it quick and easy to begin fully using the new functionality
- **Enhancements and Extensions:** Our risk management platform is an integral part of the overall FRSGlobal offering. As a result, it provides our clients the opportunity to easily add customized extensions to meet their growing requirements. Our team can assist in all aspects of specification through to deployment so you can make the most of your investment in FRSGlobal's component-based architecture

Support Consulting and Solution Maintenance

With FRSGlobal, we are with you every step of the way. We offer a range of tailored services that you can take advantage of. Specifically, we offer:

- **Consulting Support:** Whether your organization requires specific on-site support assistance or you need expert knowledge over an extended period of time, we offer this on either a remote or an on-site basis to give you the widest variety of choices. We will work with you to determine the most expedient way to address your concerns
- **Extension/Enhancement Support:** If your organization wants to minimize the burden of keeping your RiskPro application in step with all the internal and external systems that feed it up-to-date information over an extended period of time, our team of specialists are there to assist

Audit and Review

Through our years of experience, we have developed a series of specialized services that cover aspects of:

- **Functional Implementation Audit:** If you are like most financial services firms today, your business is undergoing a tremendous series of changes. What you implement today is not exactly what you need tomorrow. RiskPro can grow and adapt easily to your changing business requirements and you can make these changes yourself. However, from time-to-time you may like to have an expert review your environment from a functional point-of-view to ensure you are getting the most value from your investment

- **Technical Implementation Audit:** Technical audits focus on providing clients with an independent, knowledgeable review of all of the technical aspects of how your FRSGlobal products have been implemented
- **Production Review:** Similar to the functional side of your business, your production environment is constantly changing and your risk management application must change with it. Typically our clients make these changes easily themselves. From time-to-time, it is valuable to have an expert, external review of your environment that focuses on identifying areas for improvement in throughput, scheduling, stability. These are all extremely relevant today as most of our clients are experiencing significant demands for processing more data or producing more simulations to meet increasing/changing business demands

Education and Training

In addition to the extensive selection of courses offered through the Academy, FRSGlobal Risk Management Professional Services can prepare and deliver customized workshops tailored to specifically meet the needs of your company. These can be delivered at your site or in any of our network of training centres around the world.

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